

Design and Plan an End User Engagement Programme



Awareness Raising

- Demo presentations / recordings
- Newsletters
- Intranet



Delivering Content

- Video
- Instructor-Led (virtual or classroom)
- Simulations
- Interactive eLearning



Assessment & Evaluation

- Assessment engine
- Course evaluation
- Polling
- Competency



Ongoing Support

- Quick Reference Cards
- Online User Guides
- How to videos
- Coaching
- Superusers
- LMS



Analytics & Data

- Data Quality
- Processes
- Early alert processes
- Learning Paths



- Focus Workshops
- Breakout Rooms (MS Teams)
- Communities of practice (MS Teams)
- Discussion Threads

Collaboration & Social Learning

Core Learning Experience

